

# Helpcomp Support Center

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## How to connect to our TeamSpeak 3 server

Superk - 2016-08-28 - Comments (0) - TeamSpeak

How to connect to our TeamSpeak 3 Server.

1. Download Teamspeak (Available for Windows, Mac, Linux, iOS, Android)
  1. <https://www.teamspeak.com/downloads>
2. Install TeamSpeak
3. Click Connections > then click Connect
4. Server Address: **voice.helpcomponline.com**
  1. There is no server password (leave it empty)
5. Enter your nickname, click Connect

### Issues Connecting?

- Fully close out of TeamSpeak and re-open it. Then verify the server address is **voice.helpcomponline.com** and try connecting
- Are you able to access <https://gamersarray.com>?
- Check our [System Status](#) page to see if there's an outage, or an issue with our TeamSpeak server.
- Read the error message. Does it say Banned, or does it say "Failed to connect to the server."
- If you're still unable to connect, please [open a ticket](#) with us to further diagnose the issue.